Training Prospectus - 2020

Sri Lanka Standards Institution

Ministry of Higher Education Technology and Innovation

- QUALITY MANAGEMENT
- ENVIRONMENTAL MANAGEMENT
- GOOD MANUFACTURING PRACTICES
- QUALITY MANAGEMENT SYSTEM
- FOOD SAFETY MANAGEMENT
- PROGRAMME ON DEMAND
- LABORATORY QUALITY MANAGEMENT SYSTEM
- OCCUPATIONAL HEALTH & SAFETY MANAGEMENT
- PRODUCTIVITY IMPROVEMENTS
- ENERGY MANAGEMENT
- DISTANCE LEARNING PROGRAMME
General Information

The Institution which is the National Standards Body of Sri Lanka, was established under the Bureau of Ceylon Standards, Act. No. 38 of 1964 with the principal objective of promoting standardization and quality control in industry and commerce. The Institution functioned under the name of Bureau of Ceylon Standards until the Act was repealed and replaced by the Sri Lanka Standards Institution Act No. 6 of 1984, to give it wider scope. The Institution functions under the Ministry of Higher Education Technology and Innovation. Sri Lanka Standard Institute is the member body of ISO in Sri Lanka.

The principal aims of the Institution are:

- to formulate National Standards relating to products, commodities, materials and processes and revise/amend them as the need arises
- to promote the adoption of standards at national level
- to maintain laboratories for product testing and instrument calibration
- to undertake training, activities on quality management and standardization and also to promote consumer education
- to disseminate information on quality management and standardization
- to promote quality management and standardization at national and international level

TRAINING

SLSI provides training in standardization and quality management through workshops, training programmes, in-house training programmes and distance learning programmes for all grades of industrial personnel viz:

- Top Management
- Middle Management and Executives
- Junior Managers
- Shop-Floor workers / Operatives

With a view to creating an awareness and to provide the knowledge base for producing quality products and services.

RESOURCE PERSONS

The Services of SLSI personnel with overseas and local training in Standardization, Quality Management, Industrial and Food Technology are also supplemented with the services of experts drawn from outside organizations.

We also monitor feedback from course participants to bring out the high quality of instruction that is expected of the programmes.

VENUE OF TRAINING PROGRAMMES

All Training Programmes, Workshops listed in this Prospectus will be conducted at:

Sri Lanka Standards Institution,
No. 17, Victoria Place,
Elvitigala Mawatha,
Colombo 08.
Registration Policy and Procedures

Registration of Participants

Registration of participants will be on a first-come-first-served basis. Programme details are available in SRI LANKA STANDARDS INSTITUTION website http://www.slsi.lk and also be obtained via telephone / Email / Fax / Letters.

Registration for all programmes other than Diploma programmes to be made at least five (05) working days prior to the commencement of the training programme to:

Director (Training)
Sri Lanka Standards Institution
Training Division
17, Victoria Place
Elvitigala Mawatha
Colombo 08

Telephone : +94 (0) 11 2685546 (Direct)
+94 (0) 11 2671567-72 (General)

Tele/fax : +94 (0) 11 2685546, +94 (0) 11 2672617,
+94 (0) 11 2671579

E-mail : training@slsi.lk / dt@slsi.lk
Web : www.slsi.lk

Applications for Diploma programmes to be submitted to the above address by filling the application forms, available in the Training Division, SLSI website http://www.slsi.lk or Training Prospectus at least two months prior to the commencement date of Diploma Programmes. Diploma application forms can also be obtained on request. Selections are done by an interview and are communicated for registration.

Confirmation

Confirmations are informed to all confirmed participants.

Payment

Quotation/Invoice is issued on request. Company name, address, VAT/SVAT numbers (if available) are required for issuing Quotation/Invoice. Course fee is given in the relevant programme page. Full payment shall be made in advance.

SLSI VAT No. 409015476 7000
SVAT No. 002388
NBT No. 409015476 9000
Mode of Payment

- The course fee shall be paid by cash or crossed cheque issued in favour of “Sri Lanka Standards Institution”. The course fee can be deposited to the Sri Lanka Standards Institution bank Account No. 193675, Bank of Ceylon, Super Grade Branch, Borella.

- Those who pay through account shall send scanned copy to the Training Division and produce the slip at the time of registration.

- Credit card payment facilities are available (Terms and conditions applied.).

Cancellation

For any cancellation the participant/organization shall inform the SLSI in writing not less than five (05) working days of the scheduled training date.

Registered participant who is unable to attend the training may nominate a substitute at no charge except for Diploma Programmes. Details of substitute shall be provided via email/fax/letter at least one (01) day before training.

Cancellation made by participant/organization is not accepted for Diploma Programmes and International Programmes after registration and payment will not be refunded.

If the cancellation is done by the SLSI, the full payment will be refunded or shall offer the registered participants to transfer to the same course on a new planned date(s).

Group Discounts

Discount of 10% will be given to organizations who nominate five or more participants. Discounts are not applicable for Diploma programmes, Certificate courses, Foundation courses and International programmes.

Certificate

A certificate will be awarded to each participant on successful completion of the course.

Provisions

Course material, refreshments and lunch provided for weekday programmes.

Venue

Auditorium, Sri Lanka Standards Institution, 17, Victoria Place, Elvitigala Mawatha, Colombo 08.
# NAME OF THE PROGRAMME

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<td>Certificate Course in Quality Management (10 Sundays)</td>
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<td>Training Programme on Calibration of Monitoring and Measuring Devices</td>
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**APRIL**

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<td>Workshop on Internal Auditing for HACCP / ISO 22000:2018 Food Safety Management Systems</td>
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<td>Certificate Course in Quality Management (Saturdays)</td>
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<td>Auditor / Lead Auditor Course on ISO 9001:2015 Quality Management Systems</td>
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### DECEMBER

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<tr>
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<td>Awareness Programme on ISO 9001:2015 Quality Management System Requirements</td>
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01. QUALITY MANAGEMENT
Quality Management will ensure the effective design of processes that verify customer needs, plan, design and develop products or services. This also incorporates monitoring and measurement of all process elements, analysis of performance and the continual improvement of the products, processes and services which are delivered to delight the customer. Quality Management is also referred to as business management or integrated management.

Objectives

- To impart comprehensive knowledge on Quality Management
- To build qualified, confident Quality Managers in Industry
- To develop professionals for establishment, implementation and maintaining of Quality Management Systems
- To enhance the understanding of management principles, disciplines, techniques and quality management methods which are necessary to apply to sustain the organizational strategy
- To enrich the knowledge to understand the impact of quality for organizational performance

For Whom

Executives and Managers in manufacturing and service organizations, and persons who wish to make quality management a career

Course Content

- Concepts of Quality & Standardization
- Management
- Statistical Process Control (SPC) Techniques
- Managerial Techniques in Quality
- System Approach for Quality
- Organization for Quality & Productivity
- Special Topics
- Project – Four (04) Months

Certificates will be awarded on successful completion of the examinations and the project.

NO OF PROGRAMMES FOR THE YEAR – 03

DURATION AND TIME: One year (0900 h to 1600 h)
- 2020-03-21 (Saturdays)
- 2020-07-25 (Saturdays)
- 2020-10-18 (Sundays)

MEDIUM: English

COURSE FEE: LKR 85 000 per participant + Tax
1.2 CERTIFICATE COURSE IN QUALITY MANAGEMENT
(10 Days)

Introduction

This programme is designed to fill the knowledge gap of Junior Managers and operative grades in the manufacturing and service sector organizations where quality related problems could be analyzed and solved by applying techniques discussed in the programme. This programme is an excellent opportunity for Undergraduates, Graduates and school leavers to acquire knowledge and professional qualification to enter into the field of Quality Management and secure employment.

Objectives

- To impart basic knowledge on Quality Management
- To build confident personels in managing Quality
- To develop Junior Managers for implementation and maintaining of Quality Management Systems effectively
- To provide a platform to enter the Diploma in Quality Management

For Whom

For Junior Managers, Executives and Supervisors in the manufacturing and service sector organizations and also for school leavers who wish to aware themselves of Quality Management

Course Content

- Standardization, Use of regulations and standards
- Basic Concepts of Quality
- Quality Control Techniques
- Productivity Concepts
- New Seven Management Tools
- Sampling
- ISO 9001, ISO 14001, ISO 22000 / HACCP and ISO 45001
- Quality Cost
- Team Work

NO OF PROGRAMMES FOR THE YEAR – 07

DURATION AND TIME : 10 full days (0900 h to 1600 h) MEDIUM : English/Sinhala
COURSE FEE : LKR 25 000 per participant + Tax

ENGLISH
2020-02-16 to 2020-04-26 (Sundays)
2020-04-25 to 2020-07-11 (Saturdays)
2020-09-05 to 2020-11-07 (Saturdays)
2020-10-04 to 2020-12-13 (Sundays)
2020-11-28 to 2021-02-13 (Saturdays)

SINHALA
2020-01-25 to 2020-04-04 (Saturdays)
2020-06-14 to 2020-08-16 (Sundays)
The Quality Control personnel are responsible for ensuring that all products or parts are constructed or repaired in accordance with approved procedures and specifications. Each company establishes the standards by which they perform the Quality Control process. The process will adopt a number of different methods inclusive of visual or specialized inspections or even detailed testing depending on the severity of the situation. Having a strong foundation in Quality Control Training will open avenues for career development and gain employment in many different companies and industries.

Objectives

- To impart knowledge on concepts and techniques of Quality
- To facilitate industry to create quality culture and improve organizational performances
- To promote employee participation in quality problem solving

For Whom

Employees involved in production and other processes

Course Content

- Concepts of Quality
- Techniques for discovery and analysis of quality problems
- Human Aspects in quality
- Worker participation in quality

1.3 WORKSHOP ON QUALITY CONTROL FOR PRODUCT AND SERVICE IMPROVEMENTS

Introduction

Objectives

For Whom

Course Content

NO OF PROGRAMMES FOR THE YEAR – 02

DURATION AND TIME: 02 full days (0900 h to 1600 h)

2020-02-19 to 2020-02-20
2020-09-08 to 2020-09-09

MEDIUM: Sinhala

COURSE FEE: LKR 12 000 per participant + Tax
1.4 TRAINING PROGRAMME ON CRITERIA FOR PERFORMANCE EXCELLENCE FOR SRI LANKA NATIONAL QUALITY AWARDS (SLNQA)

Introduction

With a view to improve quality and productivity among Sri Lankan public and private sector organizations, Sri Lanka National Quality Award (SLNQA) was launched in 1995 by Sri Lanka Standards Institution. SLNQA is presented to manufacturing and service industries using an evaluation system on the lines of the globally recognized Malcolm Baldrige National Quality Awards (MBNQA) of USA.

Since then SLNQA criteria has become a blueprint for excellence in creating a world-class management system. Organizations assess themselves against the criteria, identify opportunities for improvement, and then work to bridge the gaps to achieve the status of excellence. This training programme prepares your organization to perform a self-assessment as well as for applying the prestigious SLNQA.

Objectives

- To promote awareness in quality as an increasingly important tool in enhancing competitiveness
- To promote understanding of the factors contributing to performance excellence
- To encourage companies / organizations to adopt improvement models
- To share information on successful performance strategies and benefits derived from implementation of these strategies
- To create a vision of excellence and provide a basis to achieve it at National level

For Whom

For Managers

Course Content

- Introduction to MBNQA and SLNQA
- Purposes of the MBNQA and SLNQA
- Evaluation Criteria of SLNQA
  - Leadership
  - Strategic Planning
  - Customer Focus
  - Measurement, Analysis and Knowledge Management
  - Workforce Focus
  - Process Management
  - Results
- Evaluation Process
- Benefits to Applicants / Winners of MBNQA / SLNQA

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME: 02 full days (0900 h to 1600 h)  
2020-03-30 to 2020-03-31

MEDIUM: English

COURSE FEE: LKR 10 000 per participant + Tax
With continuous improvement and Total Quality Management becoming increasingly important, there’s an urgent need to build quality into every management decision. Significant progress can be made towards solving company problems and improving the quality of goods and services by using Statistical Process Control (SPC), Sampling Techniques and Inspection. This workshop gives participants the tools and problem solving techniques to improve the quality and productivity of your organizations products and services. These tools and techniques give every team member of your organization the power to better manage and improve your Products, Processes and Services.

**Objectives**

- To provide the necessary knowledge on statistical process control techniques in improving processes to achieve optimum productivity
- To impart knowledge on scientific sampling techniques and Inspection

**For Whom**

Managers, Executives and Supervisors who need to know the application of statistical techniques in their Quality Management System. Those who need a better understanding of sampling techniques and anyone who needs to know “What, How and Why” of sampling techniques.

**Course Content**

- Concepts of Variation
- Data Collection and Summarization
- Basic Statistical Distributions
- Histogram Analysis
- Control Charts
- Process Capability Studies
- Sampling Inspection
- Acceptance Sampling
- Bulk Sampling

**NO OF PROGRAMMES FOR THE YEAR – 02**

**DURATION AND TIME**: 02 full days (0900 h to 1600 h)
- 2020-04-01 to 2020-04-02 (English Medium)
- 2020-10-05 to 2020-10-06 (Sinhala Medium)

**MEDIUM**: English / Sinhala

**COURSE FEE**: LKR 10 000 per participant + Tax
02. QUALITY MANAGEMENT SYSTEMS
ISO 9001 helps thousands of companies worldwide to manage their processes to become more efficient and cost-effective. Progressive companies find that ISO 9001 process can offer real strategic value, especially if it is aligned with corporate goals and objectives. This workshop is designed for companies who wish to implement ISO 9001 in their organizations.

Participants will learn how to interpret the appropriate ISO 9001 standard, how to develop an implementation plan. Case studies will be used to provide examples from various sectors. The programme is designed for personnel involved in planning, implementing and documenting a Quality Management System.

Objectives

- To provide awareness on requirements of ISO 9001:2015 standard
- To support the industries to develop and implement the Quality Management systems
- To facilitate industries for Quality Management System Certification
- To facilitate International Trading

For Whom

Senior and middle managers of organizations, who want to understand the requirements of the ISO 9001 Standard; the requirements for a Quality Management System and how to prepare for certification.

Course Content

- Introduction to ISO 9000, ISO 9001 and ISO 9002 Standards
- Detailed requirements of ISO 9001 Standard
- Development of Company Documented Information Systems
- Installation of ISO 9001 Quality Management System

NO OF PROGRAMMES FOR THE YEAR – 05

DURATION AND TIME: 02 full days (0900 h to 1600 h)

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MEDIUM: English / Sinhala

COURSE FEE: LKR 12 000 per participant + Tax
Once you have set up your ISO 9001 Quality System you will need to perform internal audits. This shows how the system is working and how you can improve it continually. This workshop provides the information on how to prepare an audit plan, conduct opening meetings, auditing techniques, how to find objective evidence and how to raise non conforming reports and to take follow up actions.

Objectives

- To provide knowledge on audit techniques based on ISO 19011 standard
- To develop qualified Internal Auditors
- To support organizations for implementing effective Quality Management System by conducting Internal Audits

For Whom

For personnel who will conduct, manage and participate in internal quality audits and also for those who seek certification / registration of their companies against ISO 9001:2015 Standard

Course Content

- Overview of ISO 9000 Standards
- Requirement of Quality Management System as per ISO 9001:2015 standards
- Use of ISO 19011 Standards in Quality Auditing
- Planning and Scheduling Audits
- Audit Checklists and Procedures
- Performing the Audit
- Reporting Audit Results and Follow-up Activities
- Skills of the Quality Auditor

For the Workshop on Internal Auditing for ISO 9001:2015 Quality Management Systems:

**Introduction**

**Objectives**

**For Whom**

**Course Content**
2.3 AWARENESS PROGRAMME ON ISO 9001:2015 QUALITY MANAGEMENT REQUIREMENTS

**Introduction**

In today’s Competitive Business Environment customers are more demanding for Quality Products and services. Having internally accepted Quality Management System gives support for the above and allows you to enhance organizational performances and customer satisfaction. Considering this triggered concern, this program has been designed. This programme would help you to refresh the knowledge of your staff and if you have not established Quality Management System you can get clear idea.

**Objectives**

- To provide awareness on the requirements of ISO 9001:2015
- To facilitate industries for continual improvement of their Quality Management Systems
- To facilitate industries for international Trading

**For Whom**

Anyone in the field of Quality Management, Middle Managers and other functional employees, Those who engage in developing and implementing Quality Management Systems

**Course Content**

- Introduction to Quality Management Principles
- Detailed requirements of ISO 9001 Standard
- Development of Company Documented Information Systems

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**NO OF PROGRAMMES FOR THE YEAR – 06**

**DURATION AND TIME**: 01 full days (0900 h to 1600 h)

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**MEDIUM**: English / Sinhala

**COURSE FEE**: LKR 5 000 per participant + Tax
Risk-based thinking is a key concept that underpins ISO 9001:2015. Risk-based thinking means considering risk and opportunity qualitatively as well as quantitatively when defining the rigour and degree of formality needed to plan and control the Quality Management System and its component activities. The possible benefits of a quality management system based on ISO 9001:2015 include the organization being required to address risks associated with its context, objectives and strategic direction. The context changes through time, risk determination and evaluation are ongoing activities. Hence an organization must evidence that they have determined, considered and, where necessary, taken proportionate action to address any risks and opportunities that may impact, either positively or negatively, their quality management system’s ability to deliver its intended results or that could impact customer satisfaction.

Objectives

- To gain a thorough knowledge in risk based thinking with organizational context and its strategic direction which may impact the quality management system and its planned results
- To increase positive effects, to avoid or minimize negative effects, and to achieve improvement
- To facilitate the alignment or integration of the QMS into the business management system through mitigating or preventing risks

For Whom

Those who have followed ISO 9001 Quality Management System Auditor / Lead Auditor Course
For personnel who will conduct, manage and participate in internal quality audits

Course Content

- Introduction to Risks and Opportunities
- Risk severity and impact analysis on the performance of the Quality management system
- Management approach in risk assessment
- Risk mitigation and prevention
- Assignments and Practical Sessions

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME: 01 full day (0900 h to 1600 h)

ENGLISH
2020-10-20

MEDIUM: English
COURSE FEE: LKR 5 000 per participant + Tax
Corrective actions and follow up actions are essential for effective implementation for any management system. It is important to prevent recurrence of nonconformity and avoid occurrence elsewhere in order to assure the confidence of the management systems and the services of the organizations among its stakeholders. Corrective action requires understanding the problem(s), identifying root causes and implementing effective solution(s).

This workshop provides practical knowledge on problem-solving process of identifying contributing factors, taking corrections, corrective action, and assessing the effectiveness of corrective actions.

**Objectives**

- To enhance the knowledge of the auditors on problem solving process in identifying the root causes
- To guide the auditors to close the Non-Conformity Reports raised in an effective manner
- To guide the auditee to identify root causes to take corrective actions

**For Whom**

Managers, Executives, Management System Auditors

**Course Content**

- Problem solving process
- Taking Corrective actions
- Follow up actions
- Assignments and Practical Sessions

**NO OF PROGRAMMES FOR THE YEAR – 02**

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**DURATION AND TIME**

01 full day (0900 h to 1600 h)

**MEDIUM**

English / Sinhala

**COURSE FEE**

LKR 5 000 per participant + Tax
2.6 AUDITOR / LEAD AUDITOR COURSE ON ISO 9001:2015
QUALITY MANAGEMENT SYSTEMS
IRCA-UK Accredited Programme

Introduction
With explosion of interest in Quality Improvement throughout the world especially on the basis of ISO 9000 QMS, auditing is recognized as an extremely powerful tool to ensure the adequacy of operation and effectiveness of such established programmes. At the same time it is equally vital to conduct audits in a very professional manner by ‘right type of person’ to gain the confidentiality on the overall operation without causing antagonism or ill feeling specially to the auditee. This course is based on the modular approach to auditor training adopted by UK International Register of Certificated Auditors (IRCA).

Objectives
- To support individuals to qualify as recognized QMS Auditors
- To facilitate individuals to fulfill training requirements for the registration of Auditors / Lead Auditors with International Register of Certificated Auditors (IRCA), UK
- To facilitate industries to maintain and upgrade the QMS with the knowledge gained through the programme
- To support the industries to strengthen the Internal Auditing

For Whom
For personnel who will conduct, manage and participate in internal quality audits
For those seeking ISO 9001:2015 certification for their companies
For persons who wish to register as Auditor / Lead Auditor with International Register of Certificated Auditors (IRCA), UK

Course Content
- IRCA Registration Scheme
- An Overview of ISO 9001:2015 Quality Management System
- Requirements of ISO 19011 Standard
- Quality Auditing
- Assessment Process
- Audit Tools and Techniques
- Examples and Work Sheets

NO OF PROGRAMMES FOR THE YEAR – 01
DURATION AND TIME : 05 full days (0900 h to 1830 h)
          2020-November
MEDIUM : English
COURSE FEE : LKR 75 000 per participant + Tax
2.7 AWARENESS PROGRAMME ON INTERNAL AUDITING FOR MANAGEMENT SYSTEMS

Introduction

Once you have set up your Management Systems in line with Management Systems Standards you will need to perform internal audits. This shows how the system is working and how you can improve it continually. This workshop provides the information on how to prepare an audit plan, conduct opening meetings, auditing techniques, how to find objective evidence and how to raise non conforming reports and take follow up actions.

Objectives

- To provide knowledge on audit techniques based on ISO 19011
- To develop qualified Internal Auditors
- To support organizations for implementing effective Management System by conducting internal Audits

For Whom

For personnel who will conduct, manage and participate in internal audits in the field of Quality, Food Safety, Environmental, Health and Safety and Energy etc, and also for those who seek certification of their companies against Management System Standards.

Course Content

- Overview of Management System Auditing
- Use of ISO 19011 Standards in Quality Auditing
- Planning and Scheduling Audits
- Audit Checklists and Procedures
- Performing the Audit
- Reporting Audit Results and Follow-up Activities
- Skills of the Quality Auditor

NO OF PROGRAMMES FOR THE YEAR – 02

DURATION AND TIME : 01 full day (0900 h to 1600 h)

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MEDIUM : English / Sinhala

COURSE FEE : LKR 5 000 per participant + Tax
03. LABORATORY QUALITY MANAGEMENT SYSTEMS
Quality of a test report issued by a laboratory affects in accurate decision making. It can be used to diagnose a disease by a Doctor, for certification, inspection or regulatory activity or otherwise for business confirmation.

Implementing a laboratory quality management system in calibration or testing laboratory will help to produce reliable and consistent results thereby assure the confidence of stakeholders including customers and succeed in the market. ISO 17025 standard provides guidance for implementing internationally accepted quality management system and make a platform for accreditation as per ISO 17025.

The training programme provides knowledge on requirements of ISO 17025 and good laboratory practices which are needed for Laboratory Quality Management.

Objectives

- To develop quality management systems of laboratories to International Standard
- To build confidence of users through reliable test reports
- To support laboratories to gain International recognition through Accreditation
- To facilitate National and International trading

For Whom

Laboratory Quality and Technical Managers, Managers in Testing, Calibration or Medical Laboratories and Laboratory Technicians

Course Content

- Quality Management Concepts
- Introduction to ISO / IEC 17025:2017 standard
- Unit of Measurement and presentation of numerical values
- Resource Requirements
- Process Requirements
- Management Systems Requirements
- Implementation Laboratory Quality Management System

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME : 03 full days (0900 h to 1600 h)
2020-05-20 to 2020-05-22

MEDIUM : English
COURSE FEE : LKR 12 000 per participant + Tax
3.2 TRAINING PROGRAMME ON CALIBRATION OF MONITORING AND MEASURING DEVICES

Introduction

Any instrument used in production, laboratories or any other place that can affect to the quality of service or product should be calibrated before put in to service and at regular intervals to assure the performance of the instrument. Proper calibration with traceability to national or international standards provides valid measurements. Capability of an instrument can be determined by evaluating the calibration report. Calibration of all the equipment in a facility can be very expensive and therefore determination of require equipment is important. In all management system standards emphasis has been given to instrument calibration and have made requirements considering the importance. This training programme provides understanding of calibration, selection of equipment, evaluation of performance of instrument and to interpret calibration reports.

Objectives

- To develop Quality Assurance / Testing / Calibration laboratories providing measurements with traceability to International requirements
- To facilitate industries for optimum usage of equipment and internal calibration / verification activities
- To develop knowledge of personel in interpretation of calibration reports and assessing the instrument capability
- To support industries to fulfill Management Systems requirements
- To facilitate industries for national and international trading

For Whom

Managers, Supervisors and operators

Course Content

- Basic concepts in calibration
- Calibration of instruments
- Measurement Traceability
- Determination of uncertainty
- Selection of equipment for testing and measuring
- Interpretation of calibration reports

NO OF PROGRAMMES FOR THE YEAR – 03

DURATION AND TIME: 01 full day (0900 h to 1600 h)

ENGLISH
2020-02-18
2020-11-24

SINHALA
2020-06-02

MEDIUM: English / Sinhala
COURSE FEE: LKR 5 000 per participant + Tax
3.3 TRAINING PROGRAMME ON MEASUREMENT ASSURANCE AND INTERPRETATION OF TEST REPORTS

Introduction
Good measurements assure the quality of product or service and thus build confidence of the organization. Measurement plays a vital role in global trading and involves millions of money. Making good measurement is important to maintain good relationship. Various factors affect the quality of measurements such as human factors, environmental factors, equipment factors etc. Understanding the affecting factors supports to minimize errors of measurements. This training programme provides a sound knowledge on factors affecting the quality of measurement and how to improve the quality of measurements and build the confidence all stakeholders.

Objectives
- To develop knowledge of personnel the importance of measurement assurance and reporting of results
- To facilitate industries to make correct decisions based on accurate measurements
- To build confidence of users through reliable test reports

For Whom
Junior Managers, Supervisors and operators

Course Content
- Basic concepts of Metrology
- Errors of measurements
- Identification of errors of measurement
- Techniques for improving the quality of measurements
- Uncertainty of measurement
- Presentation of numerical values and rounding off
- Data analysis and reporting of results

NO OF PROGRAMMES FOR THE YEAR – 01
DURATION AND TIME: 01 full day (0900 h to 1600 h)
2020-07-09
MEDIUM: English / Sinhala
COURSE FEE: LKR 5 000 per participant + Tax
4.1 TRAINING PROGRAMME ON BASIC CONCEPTS OF QUALITY AND PRODUCTIVITY

Introduction

The course is designed for participants who involve in operational activities in manufacturing and service sector organizations interested in learning about basic tools and concepts of quality. The programme emphasizes on basics of quality and productivity improvements achieving the highest level of quality excellence. This introductory course in fundamental quality and productivity practices and principles will be effective for employee training, orientation and reinforcing.

Objectives

- To impart knowledge on basic concepts of quality and productivity
- To support organizations to improve quality and productivity
- To motivate employees by providing knowledge on quality and productivity

For Whom

Supervisors / Junior Executives and others involved in Quality and Productivity Improvement activities

Course Content

- Basic Concepts of Quality and Productivity
- Total Quality Management
- Productivity indicators in an organization
- Corporate culture for Quality and Productivity improvement
- 'Kaizen' and Continuous Improvement
- Application of 5S Housekeeping Practices
- Team approach to improve Quality and Productivity

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME : 02 full days (0900 h to 1600 h)
2020-06-29 to 2020-06-30

MEDIUM : English / Sinhala

COURSE FEE : LKR 10 000 per participant + Tax
The Japanese management practice of 5S Good Housekeeping and Workplace Organization has gained widespread acceptance in Sri Lanka. 5S is a simple and immensely practical approach to quality improvement. Traditionally used in manufacturing companies for little more than housekeeping, its latent power has yet to be leveraged by service companies. This programme is designed to give a blueprint for 5S implementation that can take manufacturing and service sector organizations to greater heights. The principles can also be applied to offices, education institutes, hospitals and hotels that wish to adopt 5S to its full potential.

**Objectives**

- To create awareness on 5S housekeeping practices
- To support organizations to improve the productivity through 5S application
- To support national economy by promoting 5S practices

**For Whom**

Office and Factory Staff (Sinhala Programme)
Managers and Supervisors (English Programme)

**Course Content**

- Total Quality Management
- Introduction to 5S
- Elements of 5S
- Effective implementation of 5S
- Evaluation of 5S practices

**NO OF PROGRAMMES FOR THE YEAR – 04**

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**MEDIUM**: English / Sinhala

**COURSE FEE**: LKR 5 000 per participant + Tax
4.3 TRAINING PROGRAMME ON APPLICATION OF SEVEN QUALITY CONTROL TOOLS (Q7) AND NEW SEVEN MANAGEMENT TOOLS (N7) FOR CONTINUAL IMPROVEMENT

Introduction
This is a comprehensive and interactive training programme that teaches operators, engineers, and Supervisors how to use statistical process control. It is ideal for training new employees how to use seven quality control tools and new seven management tools in their jobs and is also a good refresher for experienced employees.
Learners will be able to; better understand variation in manufacturing processes including patterns and measures of variation, Monitor and control variation with variable and attribute control charts. Describe basic process capability concepts and the importance of capability when using control charts and sampling techniques and inspection for ISO 9001 quality management system.

Objectives
- To impart knowledge on Seven Quality Control Tools (Q7) and New Seven Management Tools (N7)
- To facilitate organizations for effective problem solving techniques
- To enhance employee participation in Quality and productivity improvement

For Whom
Managers and Executives who wish to learn and apply seven quality control tools and seven new management tools in their systems for quality improvement improvement

Course Content
- Basic Concepts of Quality and Total Quality Management
- Data Collection and Sampling
- Seven Quality Control Tools and New Seven Management Tools for Continual Improvement

NO OF PROGRAMMES FOR THE YEAR – 01
DURATION AND TIME : 03 full days (0900 h to 1600 h)
2020-03-11 to 2020-03-13
MEDIUM : English
COURSE FEE : LKR 12 000 per participant + Tax
"When teamwork kicks in, nobody can beat you". Whether it's two people, a department, or an organization, teams are the means by which great things get done. Unfortunately, not all work groups exhibit teamwork. So, how can groups develop this sense of community and cohesiveness? When and how does teamwork kick in? The key is effective teamwork training. This course will show the delegates the basics of teamwork and problem solving. The course will ensure that all team members have a unified approach to problem solving. Although this effort appears simple, unless delegates have the same approach, there will be undue waste of time since employees cannot agree on a common method of problem solving. The course shows how the 7 QC Tools are used in problem solving through Quality Circles.

Objectives

- To impart knowledge on teamwork and Quality Circles
- To promote total employee participation through teamwork and Quality Circles
- To facilitate organizations for effective problem solving techniques
- To support organizations to improve Productivity and Quality

For Whom

Supervisors and Operatives

Course Content

- Team Work
- Concept of Quality Circles
- Application of Seven Tools of Quality Control
- Problem Solving through Quality Circles
- Assignments

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME: 02 full days (0900 h to 1600 h)  
2020-05-11 to 2020-05-12

MEDIUM: Sinhala

COURSE FEE: LKR 10 000 per participant + Tax
Six Sigma is a method that provides organizations tools to improve the capability of their business processes. This increase in performance and decrease in process variation which lead to defect reduction and improvement in profits, employee morale, and quality of products or services. This is a comprehensive and interactive training programme that teaches Quality Assurance Managers and Senior Managers how to use Six Sigma approach for improving the performance of the organization.

Objectives

To understand the fundamental concepts, implementation and the benefits of Six Sigma

For Whom

Quality Assurance Managers, Senior Managers

Course Content

- Measuring, Monitoring and Improving processes
- Comparing Six Sigma and TQM
- Applying Six Sigma
- Increasing value
- Six Sigma benefits

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME: 01 full day (0900 h to 1600 h) 2020-07-24

MEDIUM: English

COURSE FEE: LKR 5 000 per participant + Tax
05. ENVIRONMENTAL MANAGEMENT SYSTEMS
ISO 14001 is a standard concerned with environmental management and the way an organization goes about minimizing its harmful effects on the environment. ISO 14001 based Environmental Management System as a proactive management tool allows an organization of any size or type to control the impact of its activities, products or services on the environment. This two-day workshop is aimed at companies involved in implementing an ISO 14001 Environmental Management Systems (EMS). Through a review of the background and development of the standard along with in-depth analysis of its components, participants will learn how to interpret ISO 14001, develop an ISO 14001 implementation plan and prepare ISO 14001 documented informations which is compliant with the standard. Case studies are used to provide working examples throughout the course.

**Objectives**

- To enrich knowledge on ISO 14001:2015 requirements
- To promote Green Business Management
- To ensure the entrusted reputation through effective implementation of EMS

**For Whom**

Senior and Middle Managers who wish to implement Environmental Management Systems

**Course Content**

- Interpretation of ISO 14001 Standard Requirements
- Environmental Aspects and Impacts
- Development of Company Documented Information Systems
- Installation of Environmental Management Systems

**NO OF PROGRAMMES FOR THE YEAR – 03**

**DURATION AND TIME**

- 02 full days (0900 h to 1600 h)
  - 2020-01-27 to 2020-01-28
  - 2020-07-02 to 2020-07-03
  - 2020-11-16 to 2020-11-17

**MEDIUM**

- English

**COURSE FEE**

- LKR 12 000 per participant + Tax
Once you have set up your ISO 14001 Environmental Management System you will need to perform internal audits. This shows how the system is working and how you can improve it continually. This workshop provides the information on how to prepare an audit plan, conduct opening meetings, auditing techniques, how to find objective evidence and how to raise non conforming reports and to take follow up actions.

### Objectives

- To provide knowledge on audit techniques based on ISO 19011 standard
- To develop qualified Internal Auditors
- To support organizations for implementing effective Environmental Management System by Conducting Internal Audits

### For Whom

Environmental Management Systems Auditors, Senior and Middle Managers, Environmental Management Representatives

### Course Content

- Overview of Environmental Management System
- Requirement of a Environmental Management System as per ISO 14001:2015 standard
- Use of ISO 19011 Standard in Auditing
- Planning and Scheduling Audits
- Audit Checklists & Procedures
- Performing the Audit
- Reporting Audit results and follow-up activities
- Skills of the Environmental Management System Auditor
- Environmental laws and Regulations

### NO OF PROGRAMMES FOR THE YEAR – 02

**DURATION AND TIME**: 02 full days (0900 h to 1600 h)
- 2020-04-02 to 2020-04-03
- 2020-09-15 to 2020-09-16

**MEDIUM**: English

**COURSE FEE**: LKR 12 000 per participant + Tax
Having effective Environmental Management System is highly important for any business. ISO 14001 is an internationally agreed standard that sets out the requirements for Environmental Management Systems. It helps organizations to improve their environmental performances through efficient use of resources and reduce waste giving a competitive advantage and trust of stakeholders. This one day programme enable participants to familiarizes with the requirements / refresh the requirements of ISO 14001:2015.

**Objectives**

- To provide awareness on the requirements of ISO 14001:2015
- To facilitate industries for continual improvement of their Environmental Management Systems
- To facilitate Industries for International Trading

**For Whom**

Anyone in the field of Environmental Management

Middle Managers and other Functional Employees

Those who engage in developing and Implementing Environmental Management Systems

**Course Content**

- Overview of Environmental Management System
- Detail requirements of ISO 14001 standard
- Documentation of Environmental Management System

**NO OF PROGRAMMES FOR THE YEAR – 02**

**DURATION AND TIME** : 01 full day (0900 h to 1600 h)
- 2020-03-16
- 2020-12-11

**MEDIUM** : English

**COURSE FEE** : LKR 5 000 per participant + Tax
ISO 14001:2015 emphasizes the importance of Life Cycle thinking for Environmental Management Systems. When identifying its environmental aspects within the scope of its environmental management system, the organization should consider a life cycle perspective and those aspects associated with its activities of products and services. This programme is mainly focus to cover the above mention requirements and aimed at companies who need to identify their environmental aspects and impacts when implementing and reviewing EMS with insight into its life cycle perspective.

**Objectives**

- To impart knowledge on conducting life cycle assessments
- To impart knowledge on identification of Environmental Aspects, Impacts and evaluation of Environmental Impacts for the effective implementation of Environment Management System
- To facilitate industries in managing environmental risks considering aspects and impacts
- To promote Green Business Management

**For Whom**

Managers, Executives, Environmental Management System Auditors

**Course Content**

- Introduction to life cycle perspective
- ISO 14001:2015 requirement relevant to life cycle perspective
- Identification of Environmental Aspects
- Evaluation of Environmental Aspects
- Identification of Significant Environmental Impacts
- National Environmental Act and other relevant legal requirements
Today’s dominating economic model is linear. This means that raw materials are used to manufacture product and after its use any waste is thrown away. Because of the linear economic model, we are facing challenges due to waste, climatic changes resource scarcity, loss of bio diversity etc.

Circular economic is alternative to the linear model and objective is to produce goods and services in sustainable way by limiting the consumption and waste of resources as well as the production of waste.

**Objectives**

- Create awareness on circular economic concept among industry
- How business can create value by reducing, reusing, recycling (3R concept) and designing come up with creative solutions?
- How industries can contribute to make the circular economy happen?

**For Whom**

Managers

**Course Content**

- Introduction to circular economy, Sustainable Consumption and Production
- Sustainable Production - Cleaner Production
- Sustainable Consumption - Changing Behaviour, 3R Principles
- Holistic Waste Management

**NO OF PROGRAMMES FOR THE YEAR – 01**

**DURATION AND TIME :** 01 full day (0900 h to 1600 h)
2020-03-25

**MEDIUM :** English

**COURSE FEE :** LKR 5 000 per participant + Tax
06. FOOD SAFETY MANAGEMENT SYSTEMS
Food safety and hygiene had become important issues not only for food products meant for exports to overseas markets, but also for the domestic market as more and more people are getting aware of the safety and hygiene aspects of food products. With the growing concern on safety of food, it is important that industry employ quality assurance staff who are well knowledgeable and competent in quality assurance in food processing activities.

Diploma in Food Quality Management is designed and offered by SLSI to cater the current demand in the food sector. The Diploma is primarily aiming to provide participants with an in-depth theoretical and practical knowledge of Food Hygiene, Quality / Food Safety Management Systems and to enable them to exercise management controls for the production of safe food.

**Objectives**
- To impart comprehensive knowledge on Food Quality Management
- To build qualified, confident Quality Managers in Food Industry
- To develop professionals for establishment, implementation and maintaining of Food Safety and Quality Management Systems
- To develop Industries to meet global Food Safety and Quality Management requirements to enhance competitiveness in food industry
- To enhance knowledge to ensure consumer health and safety globally

**For Whom**
Managers, Executives involved in Food Quality Assurance, Trainers, Executive Chefs, Sous Chefs, Owners of Food Businesses, Hygiene Personnel and Hygiene Auditors, Graduates Undergraduates, Diploma holders who wish to earn professional qualifications in Food Quality Management

**Course Content**
- Fundamentals of Industrial Quality Management
- Food Microbiology and Chemical Contaminations
- Food Preservation, Food Packaging, Sensory Evaluation
- Food Plant Layout and Operations
- Chemical Aspects of Food and Analysis of Food
- System Approach for Quality
- Food Safety Management System in Food Industry
- Organizational Management and Marketing in Industry
- Special Topics
- Project - Four (04) Months

Certificates will be awarded on successful completion of the examinations and the project.

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**NO OF PROGRAMMES FOR THE YEAR – 01**

**DURATION AND TIME**: One Year (0900 h to 1600 h)

2020-05-17 (Sundays)

**MEDIUM**: English

**COURSE FEE**: LKR 85 000 per participant + Tax
6.2 CERTIFICATE COURSE IN FOOD QUALITY MANAGEMENT
(10 Days)

Introduction

Food quality management assures the health and safety of food products and has become increasingly important in today’s society due to changing consumer needs, increasing competition, governmental interests and global requirements. This has resulted in a turbulent situation on the food market and in the food chain. The situation is further complicated by the complex characteristics of food and food ingredients, which include aspects such as variability, restricted shelf life and potential safety hazards; as well as many chemical, biochemical, physical and microbiological processes. This course is designed to provide required knowledge for continuous improvement in food quality management methods with application of modern technologies and management methods.

Objectives

- To impart basic knowledge on Food Quality Management
- To build confident personals in Food Industry
- To develop Junior Managers for implementation and maintaining of Food Safety and Quality Management Systems
- To provide a platform to enter the Diploma in Food Quality Management

For Whom

For Junior Managers, Executives, Chefs, Sous Chefs, and Supervisors in Food Industry and school leavers who wish to develop their profession in Food Quality Management

Course Content

- Basic concepts of quality and TQM for Food Quality
- Standardization, Food Standards and Regulations
- 5 S House keeping Practices
- Sampling, Data Collection and Summarization
- Quality Control Tools (Q7) and New Seven Management Tools (N7)
- Problem Solving Process
- Nutritional Aspects of Food
- Principles of Food Microbiology, Food Chemistry, Food Analysis and Food Preservation
- Sensory Evaluation Technique
- Food Packaging
- Food Plant Layout
- Food Safety Management Systems – GMP, HACCP, ISO 22000
- ISO 9001, ISO 14001, OHSAS, Organic Certification and Internal Auditing
- Measurement Assurance, ISO 17025 Laboratory Accreditation

NO OF PROGRAMMES FOR THE YEAR – 01
DURATION AND TIME : 10 Saturdays (0900 h to 1600 h)
2020-08-08 to 2020-10-10 (Saturdays)

MEDIUM : English
COURSE FEE : LKR 25 000 per participant + Tax
ISO 22000:2018 specifies requirements for a Food Safety Management System where an organization in the food chain needs to demonstrate its ability to control food safety hazards in order to ensure that food is safe at the time of human consumption. It is applicable to all organizations, regardless of size, which are involved in any aspect of the food chain and want to implement systems that consistently provide safe products. The means of meeting any requirements of ISO 22000 can be accomplished through the use of internal and/or external resources.

Objectives
- To provide knowledge on food safety, HACCP and ISO 22000 standards
- To ensure the entrusted reputation through effective implementation of FSMS
- To facilitate industries for Food Safety Management System Certification
- To facilitate Global Trading

For Whom
Senior / Middle Managers or Supervisors in Food Processing and Food Handling Industries, Hotels, Restaurants and Catering Services.

Course Content
- Introduction to ISO 22000 Food Safety Management Systems
- Detailed requirements of ISO 22000:2018 Standard
- Development of Company documentation of FSMS
- Installation of Food Safety Management Systems

**NO OF PROGRAMMES FOR THE YEAR – 05**

**DURATION AND TIME:** 02 full days (0900 h to 1600 h)

**ENGLISH**
- 2020-02-11 to 2020-02-12
- 2020-08-05 to 2020-08-06
- 2020-12-03 to 2020-12-04

**SINHALA**
- 2020-05-05 to 2020-05-06
- 2020-10-28 to 2020-10-29

**MEDIUM:** English / Sinhala
**COURSE FEE:** LKR 12 000 per participant + Tax
Introduction

With greater consumer awareness of food hygiene and safety issues the need is greater than ever for food processors to develop and maintain effective food safety management systems. To effectively manage the HACCP systems, they need to be reviewed and audited (verified) on a planned frequency by trained Auditors. Many Internal Audits are conducted in a haphazard manner providing very little useful information. Effective internal Auditing is the key to maintaining compliance with these standards.

Objectives

- To provide knowledge on audit techniques based on ISO 19011
- To develop qualified internal auditors
- To support organizations for implementing effective Food Safety Management System by conducting Internal Audits

For Whom

HACCP and ISO 22000 Auditors, Senior and Middle Managers in Food Processing and Food Handling Industries, Chefs and Sous Chefs in Hotels, Restaurants and Catering Services.

Course Content

- Introduction to Hazard Analysis Critical Control Points Systems (HACCP) and Food Safety Management Systems based on ISO 22000:2018
- Use of ISO 19011 Standards in Auditing
- Planning, Scheduling and Performing HACCP / ISO 22000 Audits
- Reporting Audit Results and Follow up Actions

6.4 WORKSHOP ON INTERNAL AUDITING FOR HACCP / ISO 22000:2018
FOOD SAFETY MANAGEMENT SYSTEMS (FSMS)

Introduction

With greater consumer awareness of food hygiene and safety issues the need is greater than ever for food processors to develop and maintain effective food safety management systems. To effectively manage the HACCP systems, they need to be reviewed and audited (verified) on a planned frequency by trained Auditors. Many Internal Audits are conducted in a haphazard manner providing very little useful information. Effective internal Auditing is the key to maintaining compliance with these standards.

Objectives

- To provide knowledge on audit techniques based on ISO 19011
- To develop qualified internal auditors
- To support organizations for implementing effective Food Safety Management System by conducting Internal Audits

For Whom

HACCP and ISO 22000 Auditors, Senior and Middle Managers in Food Processing and Food Handling Industries, Chefs and Sous Chefs in Hotels, Restaurants and Catering Services.

Course Content

- Introduction to Hazard Analysis Critical Control Points Systems (HACCP) and Food Safety Management Systems based on ISO 22000:2018
- Use of ISO 19011 Standards in Auditing
- Planning, Scheduling and Performing HACCP / ISO 22000 Audits
- Reporting Audit Results and Follow up Actions

NO OF PROGRAMMES FOR THE YEAR – 04

DURATION AND TIME : 02 full days (0900 h to 1600 h)
2020-01-16 to 2020-01-17
2020-03-11 to 2020-03-12
2020-07-01 to 2020-07-02
2020-11-25 to 2020-11-26

MEDIUM : English
COURSE FEE : LKR 12 000 per participant + Tax
**6.5 AWARENESS PROGRAMME ON ISO 22000:2018 FOOD SAFETY MANAGEMENT SYSTEM REQUIREMENTS**

**Introduction**

ISO 22000 is a Food Safety Management System (FSMS) that can be applied to any organization in the food chain, farm to fork. Becoming certified to ISO 22000 allows a company to show their customers that they have a food safety management system in place. This provides customer confidence in the product. This is becoming more and more important as customers demand safe food and food processors require that ingredients obtained from their suppliers to be safe. This virtual programme highlights the philosophy behind the standard. Ensuring food safety is a responsibility of everyone in the food chain. Any staff member involved in supporting, managing, and improving their organization’s food safety management system actively participate in maintaining the system will find this an extremely beneficial programme to enroll in.

**Objectives**

- To provide awareness on relevant requirements of ISO 22000 standard,
- To build confidence in personnel to work in Implementing FSMS
- To obtain active participation in Implementation of FSMS

**For Whom**

Anyone in the field of Food Safety Management Systems  
Middle Managers and other Functional Employees  
Those who engage in developing and Implementing Food Safety Management Systems

**Course Content**

- Introduction to ISO 22000:2018 Standards  
- Requirements of ISO 22000:2018  
- Installation of Food Safety Management System

**NO OF PROGRAMMES FOR THE YEAR – 03**

**DURATION AND TIME**: 01 full day (0900 h to 1600 h)

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**MEDIUM**: English / Sinhala  
**COURSE FEE**: LKR 5 000 per participant + Tax
The law requires proprietors of food businesses to ensure that food handlers are trained, instructed and supervised in issues of food hygiene that are appropriate to the work they carry out. Most food poisoning outbreaks are caused by carelessness or lack of knowledge of the people involved in the food chain. One of the most successful and cost effective methods of reducing the risk of food poisoning is to ensure that all staff receive comprehensive training in the aspect of hygiene relating to their work. A well trained and informed staff is essential in every food establishment.

Objectives

- To impart knowledge on Food Hygiene
- To facilitate industry to establish Good Manufacturing Practices (GMP), HACCP and Food Safety Management Systems to build customer confidence
- To strengthen industries for Legal compliance

For Whom

Managers, Executives, Supervisors, Chefs and Sous Chefs in the Food and Hotel Industry

Course Content

- Micro-organisms and their habits
- Food Contamination, Spoilage and Prevention of Food Poisoning
- Design of Premises, Equipment Sanitation
- Personal Hygiene, Housekeeping, Pest Control
- Food Act and its Regulations
- Good Hygienic Practices
- Supply Chain Management

6.6 TRAINING PROGRAMME ON FOOD HYGIENE

Introduction

Objectives

- To impart knowledge on Food Hygiene
- To facilitate industry to establish Good Manufacturing Practices (GMP), HACCP and Food Safety Management Systems to build customer confidence
- To strengthen industries for Legal compliance

For Whom

Managers, Executives, Supervisors, Chefs and Sous Chefs in the Food and Hotel Industry

Course Content

- Micro-organisms and their habits
- Food Contamination, Spoilage and Prevention of Food Poisoning
- Design of Premises, Equipment Sanitation
- Personal Hygiene, Housekeeping, Pest Control
- Food Act and its Regulations
- Good Hygienic Practices
- Supply Chain Management

NO OF PROGRAMMES FOR THE YEAR – 02

DURATION AND TIME : 02 full days (0900 h to 1600 h)

ENGLISH
2020-01-22 to 2020-01-23

SINHALA
2020-08-12 to 2020-08-13

MEDIUM : English / Sinhala
COURSE FEE : LKR 10 000 per participant + Tax
### Introduction

Sale of bottled water in the country has exploded in recent years, largely as a result of a public perception of purity driven by advertisements and packaging labels featuring pristine glaciers and crystal-clear mountain springs.

According to the law it is mandatory to obtain one of two registrations, namely for “bottled drinking water” or “bottled natural mineral water” issued by the Ministry of Health in order to manufacture and market these products.

The Sri Lanka Standards Institution also provides an additional independent certification scheme which is not mandatory for the two definitions of bottled water namely SLS 894 for “bottled drinking water” and SLS 1038 for “bottled natural mineral water”.

The Ministry of Health (MoH) works very closely with the Sri Lanka Standards Institute (SLSI) and has nominated SLSI to carry out all audits and analysis (micro biological and chemical) of source water and finished product prior to a registration being issued to an Applicant. This programme is designed to impart the knowledge on establishing premises for bottled drinking water.

### Objectives

- To provide knowledge on Quality Assurance of Bottled drinking water
- To facilitate industries to obtain Health Ministry Registration and SLS Marks Scheme

### For Whom

Managers, Executives, Supervisors, involved in Manufacturing of Bottled Drinking Water

### Course Content

- Selection of Water Source
- Hydro geological Report of Water Source
- Water Purification Techniques
- Code of Practice for General Principles of Food Hygiene SLS 143
- Code of Hygienic Practice for Bottled (Packaged) Drinking Water SLS 1211
- Specification for Bottled (Packaged) Drinking Water SLS 894
- Procedures to be followed to obtain SLS mark

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**NO OF PROGRAMMES FOR THE YEAR – 02**

**DURATION AND TIME**: 01 full day (0900 h to 1600 h)

- 2020-03-24
- 2020-07-14

**MEDIUM**: Sinhala / English

**COURSE FEE**: LKR 5 000 per participant + Tax
### Introduction

The purpose of this training course is to provide food chain professionals with the skills and knowledge necessary to audit Food Safety Management Systems (FSMS) with a view to assess the adequacy of the design, implementation and improvement of a food industry organization's FSMS against ISO 22000:2018 and in accordance with ISO 19011. This course is designed for experienced food safety professionals with an understanding of the management systems approach to food safety and the skills required to audit effectively against Food Safety Management Systems.

### Objectives

- To impart knowledge in developing and implementing Food Safety Management System (FSMS) programme that meet the requirements of ISO 22000 Standard
- To provide training requirements for individuals seeking registration as Auditors / Lead Auditors with International Accreditation Bodies

### For Whom

Senior and Middle Managers, Supervisors in Food Processing and Food Handling Industries, Chefs and Sous Chefs in Hotels and Restaurants

### Course Content

- Introduction to ISO 22000 Food Safety Management Systems
- Good Manufacturing Practices (GMP)
- Pre-Requisite Programmes
- Operational Pre-Requisite Programmes
- Application of ISO 22000 to Processing of Food
- Assignments on Application of ISO 22000 FSMS
- Requirements of ISO 19011 Standard
- FSMS Auditing
- Audit Tools and Techniques

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**NO OF PROGRAMMES FOR THE YEAR – 01**

**DURATION AND TIME**: 05 full days (0830 h to 1830 h)

2020-March

**MEDIUM**: English

**COURSE FEE**: LKR 75 000 per participant + Tax
6.9 WORKSHOP ON FSSC 22000:2018 STANDARD AND IMPLEMENTATION OF FOOD SAFETY SYSTEM CERTIFICATION

Introduction

To promote the requirements for the development, implementation and maintenance of Food Safety Management System are laid in the ISO 22000:2018 “Food Safety Management Systems-requirements for any organization in the food chain.

To facilitate the successful implementation of a specific requirements Pre-requisite Programmes (PRPs) to assure food safety through the operational conditions of the food safety management system.

To facilitate the implementation additional requirements to meet the needs of key stakeholders to control of food safety.

To promote planning for control measures for threat assessment and vulnerability assessment to assure the of a specific requirements to assure food safety through the operational conditions of the Food Safety Management System.

Objectives

- To provide knowledge on food safety and Food Safety System Certification (FSSC) 22000
- To promote FSSC 22000 in Sri Lanka
- To promote Sri Lankan food exports into global
- To facilitate the industries for implementation of FSSC 22000 using sector specific Pre-requisite programme (PRPs)
- To seek compliance to Globally accepted GFSI (Global food Safety Initiative) Food safety certification

For Whom

Senior / Middle managers in food manufacturing, processing, food packaging manufacturing industries, restaurant services and hotels

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME: 02 full days (0900 h to 1600 h)
2020-03-18 to 2020-03-19

MEDIUM: English

COURSE FEE: LKR 12 000 per participant + Tax
07. OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEMS
ISO 45001 is the internationally recognized requirements for Occupational Health and Safety Management Systems. It was developed by the international organisation for Standardisation. An ISO 45001 promotes a safe and healthy working environment by providing a framework that allows organization to consistently identify and control its health and safety risks, reduce the potential for accidents, aid legislative compliance and improve overall performance.

**Objectives**

- To give overview of health and safety management system requirements of ISO 45001:2018 standard
- To support organizations for implementing effective Occupational Health and Safety Management System by understanding of key aspects such as risk analysis, hazard identification and control, safety education and training, and best practice policies for the implementation of effective safety programs
- To facilitate industries for Occupational Health and Safety Management System Certification

**For Whom**

Managers and Executives

**Course Content**

- Introduction to Occupational Health and Safety Management System
- Detailed requirements of ISO 45001 Standards
- Development of Company Documented Information System
- Installation of ISO 45001 Management System

**NO OF PROGRAMMES FOR THE YEAR – 04**

**DURATION AND TIME**: 02 full days (0900 h to 1600 h)

**ENGLISH**
- 2020-01-20 to 2020-01-21
- 2020-04-08 to 2020-04-09
- 2020-10-07 to 2020-10-08

**SINHALA**
- 2020-06-08 to 2020-06-09

**MEDIUM**: English / Sinhala

**COURSE FEE**: LKR 12 000 per participant + Tax
7.2 WORKSHOP ON INTERNAL AUDITING FOR ISO 45001:2018 OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEMS

Introduction
Take the next step in occupational health and safety management today. Become an Internal Auditor with our workshop on ISO 45001:2018 internal auditor and reap the rewards of a robust management system, achieving the highest standards of health and safety. Build employee confidence through optimum working standards and continuous improvement. Learn how to deliver structured internal audits in line with ISO 45001:2018 requirements.

Objectives
- To provide knowledge on audit techniques based on ISO 19011
- To develop qualified Internal Auditors
- To support organizations for implementing effective Occupational Health and Safety Management System by conducting Internal Audits

For Whom
For Personnel who will conduct, manage and participate in internal audits and also for those who seek Certification of their companies against ISO 45001:2018 Standard

Course Content
- Overview of ISO 45001:2018 Standard
- Requirements of ISO 45001:2018 Standard
- Use of ISO 19011 standard in Auditing
- Planning and Scheduling Audits
- Audit Checklists and Procedures
- Performing the Audit
- Reporting audit Results and Follow-up Activities

NO OF PROGRAMMES FOR THE YEAR – 02

DURATION AND TIME: 02 full days (0900 h to 1600 h)
2020-07-13 to 2020-07-14
2020-11-04 to 2020-11-05

MEDIUM: English
COURSE FEE: LKR 12 000 per participant + Tax
Organizations of all kind are increasingly being concerned with achieving and demonstrating sound Occupational and Safety Performance. They do so in the context of increasingly stringent legislation, the development of economic policies in order to ensure the consistent and continuation of the business with respect to the interest of their customers. Health and Safety law places duties on organizations and employers, and directors are personally liable when these duties are breached. By following the guidance, will help your organization find the best way to lead and promote health and safety and therefore meet its legal obligations. The training will also equip participants with the knowledge on how to managing health and safety at work floor level.

Objectives

- To guide organization through the important aspects involved in workplace health and safety
- To share knowledge and ensure improvements to ensure employee well-being as well as foster a productive work environment effectively

For Whom

Production, Operational, Maintenance, Stores Executives, Team Leaders & Supervisors in manufacturing and service organizations

Course Content

- Introduction to Fundamentals in Industrial Safety
- Attitude change needed to Prevent Accidents
- Compliance to rules, legislation and company standards
- Hazard Identification
- Introduction to Health & Safety Management Systems

NO OF PROGRAMMES FOR THE YEAR – 02

DURATION AND TIME: 01 full day (0900 h to 1600 h)
2020-02-28
2020-11-03

MEDIUM: Sinhala
COURSE FEE: LKR 5,000 per participant + Tax
Introduction
The programme reviews the ISO 45001 standard and will give participants an appreciation of the importance of the hazard identification, risk assessment and risk control processes, and the legal and regulatory requirement, which are at the core of an effective Occupational Health and Safety Management System. Occupational Health and Safety audit methodology is covered by way of a series of interactive exercises and examples which will require participants to work in group on every stage of the audit process, from defining the audit objectives, roles and responsibilities, planning and preparing the audit, conducting and reporting the audit, and finally following upon any corrective actions. The course is designed to provide potential auditors of Occupational Health and Safety Management Systems with the knowledge, skills, principles and practices requires for auditing and ISO 45001-based Occupational Health and Safety Management System.

Objectives
- To impart knowledge to develop, maintain and assess the conformance to Occupational Health and Safety Management System (OHSMS) based on ISO 45001 Requirements
- To Support individual to qualify as recognize OHS Auditors

For Whom
For personnel who built conduct, Manage and Participate in internal OHS Audit Health and Safety Engineers / Officers
Those who need to be Occupational Health and Safety Auditors / Lead Auditors

Course Content
- Scope of OHS Management Systems and understanding of requirements for Design, Implementation and Assessment (including other criteria as OHS legislation) against which OHS audit could be performed
- Acquire knowledge and skills to plan, conduct, report and follow-up Management System audit in accordance with ISO 19011
- Audit Tools and Techniques
- Group works, Worksheets and Assignment

NO OF PROGRAMMES FOR THE YEAR – 01
DURATION AND TIME : 05 full days (0830 h to 1830 h)
2020-August
MEDIUM : English
COURSE FEE : LKR 75 000 per participant + Tax
08. ENERGY MANAGEMENT SYSTEMS
ISO 50001 Energy Management System (EnMS) standard revised in 2018 making many changes. Hence it is essential to conduct effective audits through knowledge on the requirements in the standard and implement accordingly. The training programme on transition of ISO 5001:2011 to ISO 50001:2018 is designed to discuss the content of ISO 50001:2018, comparison of ISO 50001:2011 and ISO 50001:2018 and how to conduct audits as per revised standard. This training programme is a fulfillment of the requirement of Auditors who have been trained or working as Auditors as per ISO 50001:2011 to become qualified Auditors as per ISO 50001:2018 standard.

Objectives

- To provide thorough knowledge on requirements of ISO 50001:2018 Energy Management System requirements
- To prepare auditors for conducting audits as per ISO 50001:2018 effectively.

For Whom

Those who have followed ISO 50001:2011 Energy Management System Auditor / Lead Auditor course
For personnel who will conduct, manage and participate in internal Energy Management System audits
For those seeking ISO 50001:2018 certification for their companies.

Course Content

- Requirements of ISO 50001:2018 standard
- Audit tools and Techniques
- Group work, Work sheets and Assignments

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME: 02 full days (0830 h to 1830 h)
2020-June

MEDIUM: English
09. GOOD MANUFACTURING PRACTICES (GMP)
9.1 TRAINING PROGRAMME ON GOOD MANUFACTURING PRACTICES (GMP) FOR FOOD INDUSTRY

Introduction

Good Manufacturing Practice (GMP) as the minimum sanitary and processing requirements for producing safe and wholesome food, they are an important part of regulatory control over the safety of the nation’s food supply. GMP systems cover the design, manufacture, packaging, labeling, storage, delivery, installation and servicing of finished products and delivery of services. This GMP training programme is designed for participants to acquire fundamental knowledge on the significance of hygiene practices in product handling and processing. The training will also equip participants with the knowledge on crucial elements of the pre-requisite programmes (PRP) of food and beverage industries and aid the company towards future implementation of a HACCP system / Food Safety Management System.

Objectives

- To provide knowledge on Food Hygiene
- To facilitate industry to establish Good Manufacturing Practices (GMP) to build customer confidence
- To strengthen industries for Legal compliance
- To attract market through effective implementation of GMP

For Whom

Supervisors & Operatives in Food Processing and Food Handling Industries, Hotels, Restaurants, Plantations, Meat and Poultry, Fishery and Dairy

Course Content

- Introduction to Good Manufacturing Practices (GMP)
- General Principles of Food Hygiene in the Food Processing Environment
- Interaction of GMP with SLS Certification Scheme, HACCP and ISO 9001 Quality Management System Certification
- Food Act and its Regulations, Documentation of GMP System
- Installation and implementation of GMP System
- Certification of GMP System

NO OF PROGRAMMES FOR THE YEAR – 05

DURATION AND TIME : 01 full day (0900 h to 1600 h)

ENGLISH
On Demand
2020-02-06
2020-04-23
2020-06-18
2020-09-23
2020-11-04

SINHALA

MEDIUM : English / Sinhala
COURSE FEE : LKR 5 000 per participant + Tax
Food Poisoning at restaurants and catering establishments is generally caused by negligence or ignorance and consequently most experts in food hygiene believe that a reduction in the high level of food poisoning cases will only be achieved by the education of food handlers. The correct handling of food at all stages in its receiving, preparation, serving, storage, distribution and sale is essential to ensure that the food remains safe and wholesome. This in turn will ensure a profitable operation by reducing food spoilage and exposure of customers to food poisoning. The training will also equip participants with the knowledge on crucial elements of the pre-requisite programmes (PRP) of food and beverage industries and aid the company towards future implementation of a HACCP system / FSMS.

Objectives

- To impart knowledge on Food Hygiene and GMP
- To create the platform for HACCP and Food Safety Management System certification
- To strengthen Restaurants and catering establishments for Legal compliance

For Whom

Managers, Executives, Executive Chefs and Sous Chefs in the Hotel and Catering Establishments

Course Content

- Introduction to Good Manufacturing Practices (GMP)
- SLS 143 and SLS 956 Requirements
- Food Act and its Regulations, Documentation of GMP System
- Installation and implementation of GMP System
- Certification of GMP System

NO OF PROGRAMMES FOR THE YEAR – 04

DURATION AND TIME : 01 full day (0900 h to 1600 h)
2020-03-03
2020-05-19
2020-07-30
2020-12-10

MEDIUM : Sinhala
COURSE FEE : LKR 5 000 per participant + Tax
9.3 TRAINING PROGRAMME ON GMP FOR COIR INDUSTRY

Introduction
Establishing a GMP for organization assures a safe product and a sustainable organization in a competitive market. GMP for coir and coir product manufacturing processes is a regulatory requirement is for export of such products.
This GMP training programme is designed to provide basic knowledge on the requirements of GMP for coir fiber products and coir fiber pith products, documentation implementation and auditing of GMP systems.

Objectives
- To impart knowledge, skills and attitudes required in the implementation of GMP
- To establishing system documentation for coir and / or coir products
- To motivate industries to fulfill regulatory requirements
- To facilitate exports

For Whom
Managers, Supervisors in coir fiber and coir fiber pith product manufacturing organizations and who are interested on GMP Certification.

Course Content
- Introduction to GMP certification
- Requirements of national standards for coir and coir fiber pith products
- Legal requirements for coir and coir manufacturing organizations,
- Documentation, implementation, auditing and certification process of GMP systems for coir fiber and coir fiber pith product manufacturing organizations.

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME: 01 full day (0900 h to 1600 h)

SINHALA
2020-09-16

MEDIUM : Sinhala
COURSE FEE : LKR 5 000 per participant + Tax
9.4 TRAINING PROGRAMME ON GOOD MANUFACTURING PRACTICES (GMP) FOR COSMETIC INDUSTRY

Introduction

Good Manufacturing Practices (GMP) are highly important for Cosmetic Industry. GMPs are particle and organizational guidelines setup ensure reproducibility and the quality of the manufacturing processes of Cosmetic Products. Our local Cosmetic Manufactures requires to follow acceptable guidelines on GMP in their industry in order to deliver Quality Products. Sri Lanka Standards Institution has published a guideline on GMP for Cosmetic Industry, SLS ISO 22716:2017. This programme is mainly based on the above standard.

Objectives

- To give awareness on SLS ISO 22716:2017 Guidelines on Good Manufacturing Practices for Cosmetic, for Local Cosmetics Manufactures
- Improve the manufacturing practices in Local Cosmetics Manufacturing through GMP
- Ensure access to sport market

Course Content

- Introduction to Good Manufacturing Practices for Cosmetic Industry
- Guidelines as per the SLS ISO 22716:2017 Guidelines on Good Manufacturing Practices for Cosmetics
- Installation and implementation of GMP Systems
- Certification of GMP Systems

Those who engaged in Cosmetic Industry including Senior Managers, Middle Managers and Supervisors

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME : 01 full day (0900 h to 1600 h)
2020-08-20

MEDIUM : Sinhala
COURSE FEE : LKR 5 000 per participant + Tax
With an increase awareness on abuse of using chemicals in farming, transportation, processing etc. consumers are now more concern on availability of healthy and natural foods products. As results the supermarkets dedicating an entire section to ‘organic food’ and stores selling organically produced: green leaves, fruits and other vegetables as well as animal products has become a buzzword today. The Organic Certification process assures that the food or other agricultural products are produced using methods that do not involve modern synthetic inputs such as, pesticides & chemical Fertilizers, do not contain GMOs, not produced using irradiation, industrial solvents or chemical additives. As a management system which is in harmony with nature, Organic Farming and fulfil consumer demands by placing emphasis on the safeguard of soil and water, the enrichment of biodiversity and the responsible use of energy and natural resources. With establishment of the organic industry, it will help the environment by reducing the use of synthetic chemicals. Chemicals used in conventional food production often leach back into the surrounding environment. By using more natural practices, organic production protects wildlife, promotes biodiversity and helps to maintain and improve native ecosystems.

Objectives

- To impart knowledge, skills and attitudes required in the implementation of Organic certification
- To establish system documentation for Organic certification
- To facilitate exports

Course Content

- Introduction to Organic Certification
- Standards requirements
- Compliance to rules, legislation and other standards
- Documentation, implementation, auditing and certification process

9.5 TRAINING PROGRAMME ON ORGANIC CERTIFICATION

Introduction

Objectives

Course Content

NO OF PROGRAMMES FOR THE YEAR – 01

DURATION AND TIME : 02 full day (0900 h to 1600 h)
2020-06-16 to 2020-06-17

MEDIUM : English/Sinhala

COURSE FEE : LKR 10 000 per participant + Tax
10. PROGRAMMES ON DEMAND
To give awareness on 'Kaizen', a Japanese Management Technique to build a positive attitude in employees for higher added value and profit

Executives, Senior and Middle Managers of all functional areas

• Kaizen vs Innovation
• Kaizen Approach to Problem Solving and Continual Improvement
• Changing the Corporate Culture through Kaizen

NO OF PROGRAMMES FOR THE YEAR – ON DEMAND

DURATION AND TIME: 01 full day (0900 h to 1600 h)

MEDIUM: English

COURSE FEE: LKR 5 000 per participant + Tax
Objectives

- To understand the concept of Integration and Management of Multiple Systems
- To identify features in Business Management Systems which can be integrated (such as ISO 9001, ISO 14001, ISO 22000, ISO 45001 and other Recognized Management Systems)

For Whom

Senior and Middle Managers who wish to implement integrated management systems

Course Content

- The generic elements of Management Systems
- The concept of integration
- The relationships between QMS (ISO 9001), EMS (ISO 14001), FSMS (ISO 22000 / HACCP), OHS (ISO 45001) and other Management System Standards

Programmes on Demand

NO OF PROGRAMMES FOR THE YEAR – ON DEMAND

DURATION AND TIME: 01 full day (0900 h to 1600 h)

MEDIUM: English

COURSE FEE: LKR 5 000 per participant + Tax
10.3 FOUNDATION COURSE IN QUALITY MANAGEMENT (5 Days)

Objectives

- To provide a solid foundation of Quality management principles, disciplines, techniques and management methods
- To facilitate industries to develop personnel for application of Basic Quality Management Concepts
- To enable personals to enter into the field of Quality
- To provide a platform to enter the Certificate Course in Quality Management

For Whom

For junior managers, executives, supervisors and school leavers who wish to develop their profession in Quality Management

Course Content

- Basic concepts of quality management
- Total Quality Management (TQM)
- Standardization
- Service quality
- Sampling, Data Collection and Summarization
- Quality Control Tools (Q7) and New Seven Management Tools (N7)
- Kaizen techniques - 5S Housekeeping practices, Quality Circles, Teamwork
- Problem Solving Process
- Management Systems - ISO 9001, ISO 22000, ISO 14001, ISO 45001
- Basic concepts of metrology

NO OF PROGRAMMES FOR THE YEAR – ON DEMAND

DURATION AND TIME: 05 full days (0900 h to 1600 h)

MEDIUM: Bilingual (Sinhala / English)

COURSE FEE: LKR 15 000 per participant + Tax
Effective Energy Management is now becoming a key feature. An energy management system can help the industry to cut their energy costs and reduce their impact to the environment.

This programme is designed to help the industry to understand and implement an energy management system based on ISO 50001 with confidence.

Objectives

- To impart knowledge to develop, document, maintain and assess the conformance to Energy Management Systems based on ISO 50001

For Whom

Senior and Middle Managers / Engineers of Organizations, Persons who wish to expand their knowledge on Energy Management Systems

Course Content

- Introduction to ISO 50001:2018 Standard
- Detailed Requirements of ISO 50001:2018
- Development of Company Documentation of Energy Management System
- Installation of Energy Management Systems

<table>
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<tr>
<th>NO OF PROGRAMMES FOR THE YEAR – 01</th>
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<tr>
<td>DURATION AND TIME: 03 full days (0900 h to 1600 h)</td>
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<tr>
<td>MEDIUM: English</td>
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<td>COURSE FEE: LKR 12 000 per participant + Tax</td>
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</table>
**Introduction**

With explosion of interest in Environmental Improvement throughout the world especially on the basis of ISO 14001 EMS, auditing is recognized as an extremely powerful tool to ensure the adequacy of operation and effectiveness of such established programmes. At the same time it is equally vital to conduct audits in a very professional manner by 'right type of person' to gain the confidentiality on the overall operation without causing antagonism or ill feeling specially to the auditee. This course is based on the modular approach to auditor training adopted by UK International Register of Certificated Auditors (IRCA).

**Objectives**

- To impart knowledge in developing and implementing Environmental Management System Audit programmes that meet the requirements of ISO 14001 Standard
- To provide training requirements for individuals seeking registration as Auditors / Lead Auditors with International Register of Certificated Auditors (IRCA) - UK

**For Whom**

Environmental Management System Auditors who wish to develop their skills in EMS Auditing, Environmental professionals who wish to audit EMS and others who are familiar with EMS Standards, Management System Audits and auditing principles.

**Course Content**

- EMS Auditor Registration Scheme
- Understanding ISO 14001 standard
- Environmental Management and Audit Scheme
- EMS Audit Process
- Techniques for the Identification of Environmental Aspects
- Environmental Law

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**NO OF PROGRAMMES FOR THE YEAR – 01**

**DURATION AND TIME**: 05 full days (0900 h to 1600 h)

**MEDIUM**: English

**COURSE FEE**: LKR 75 000 per participant + Tax
11. DISTANCE LEARNING PROGRAMMES
11.1 DISTANCE LEARNING PROGRAMME ON CERTIFICATE COURSE IN QUALITY MANAGEMENT

Objectives

- To provide a way to upgrade those already in the workplace in an integrated fashion without the need for employees to be away from their workplace and also for school leavers to gain knowledge in quality management at a lesser cost.

For Whom

School leavers having O/L Qualifications who wish to develop their career in the Quality related activities and personnel involved in production / processing and providing services.

Course Content

- Industrial Standardization
- Concepts of Quality
- Quality Control Techniques
- Motivation for Quality
- Sampling
- Seven Management Tools for Quality Control
- ISO 9001 and ISO 14001 Standards
- Quality Systems Documentation
- Team Work

DURATION AND TIME: Available at any time on clients request

MEDIUM: English

COURSE FEE: LKR 10,000 per participant + Tax
- LKR 15,000 per participant + Tax - for foreign participants

MODE OF ASSESSMENT: Assignments

(Certificates will be issued on successful completion of Assignments)
11.2 DISTANCE LEARNING PROGRAMME ON SEVEN QUALITY MANAGEMENT TOOLS (Q7) FOR PROBLEM SOLVING

Objectives

- To provide a way to upgrade those already in the workplace in an integrated fashion without the need for employees to be away from their workplace and also for school leavers to gain knowledge in quality management at a lesser cost and with greater results

For Whom

School leavers having O/L Qualifications who wish to develop their career in quality related activities and personnel involved in production / processing and providing services

Course Content

- Check Sheets
- Pareto Chart
- Histogram and Graphs
- Stratification and Flow Charts
- Cause and Effect Diagram
- Control Charts
- Scatter Diagrams
- Problem Solving Process

DURATION AND TIME: Available at any time on clients request

MEDIUM: English

COURSE FEE: LKR 5 000 per participant + Tax

MODE OF ASSESSMENT: Assignments

(Certificates will be issued on successful completion of Assignments)
11.3 DISTANCE LEARNING PROGRAMME ON NEW SEVEN MANAGEMENT TOOLS (N7) FOR PROBLEM SOLVING

Objectives

- To provide a way to upgrade those already in the workplace in an integrated fashion without the need for employees to be away from their workplace and also for school leavers to gain knowledge in quality management at a lesser cost.

For Whom

School leavers having O/L Qualifications who wish to develop their career in quality related activities and personnel involved in production / processing and providing services.

Course Content

- Affinity Diagram
- Relation Diagram
- Tree Diagram
- Matrix Diagram
- Arrow Diagram
- Process Decision Program Chart (PDPC)
- Matrix Data Analysis and Problem Solving Process

DURATION & TIME: Available at any time on clients request
MEDIUM: English
COURSE FEE: LKR 5 000 per participant + Tax
MODE OF ASSESSMENT: Assignments

(Certificates will be issued on successful completion of Assignments)
Personal Information

01. Name with initials Dr/Mr/Ms

02. Address

Official

- 

Private

- Telephone

- Telephone/Mobile

- Email

- NIC No.

- Date of Issue

03. Educational Background

<table>
<thead>
<tr>
<th>Name of Examination</th>
<th>Subject</th>
<th>Grade</th>
<th>Year</th>
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<tr>
<td>GCE (O/L) Examination</td>
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<td>GCE (A/L) Examination</td>
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04. Any other Higher Qualification

<table>
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<tr>
<th>Certificate Course</th>
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<tr>
<td>Diploma</td>
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<td>Degree</td>
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05. Professional Qualification

<table>
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<th>Course</th>
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06. Employment Record

<table>
<thead>
<tr>
<th>Name of Organization</th>
<th>Position Held</th>
<th>Years of Service</th>
<th>Description of work</th>
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(Please submit two 3.5 cm x 2.3 cm colour photographs at the enrolment)

I certify that the above mentioned information is true and correct to the best of my knowledge.

........................................  ........................................
Date                                              Signature of Applicant

(To be completed by applicant’s employer)

07. Payment of participation expenses (if selected)  
   Agree □  Not Agree □

08. Facilities to conduct the project  
   will be provided □  not provided □

09. Name and address of Company / Person making payment and providing facilities to conduct the project:

NAME : 

ADDRESS :

SIGNATURE :

DESIGNATION :

COMPANY VAT NO. :
Ms Samantha U Narangoda  
Acting Deputy Director General  
MBA (PIM), PG. Dip. in Mgt, B. Eng, M(IET-UK),  
QMS / EMS / OHSAS Lead Auditor (IRCA-UK)

Ms M B D Neelakanthi  
Director (Quality Assurance)  
MBA, M.Sc., B.Sc. (Special)  
QMS (IRCA- UK) / EMS / OHSAS Auditor  
Six Sigma Green Belt, Member ASQ (USA)

Ms A A Priyanthi S Pigera  
Senior Deputy Director  
M.Sc (Environmental Science), B.Sc. (Hons)

Ms Sujeewa Udakara  
Director (Metrology)  
M.Sc.(Physics of Materials)  
B.Sc (Special) in Physics  
QMS / EMS Auditor, ISO 17025 Lab Assessor

Ms Theja Senarathne  
Director (Marketing and Promotion),  
Master in Business Studies  
QMS Lead Auditor (IRCA – UK)  
OHSAS Auditor, SLNQA Examiner

Mr M H Gamini Weerasinghe  
Senior Deputy Director  
B.Sc., M.Sc., MBS  
QMS / FSMS Lead Auditor

Mr Lalith P L Chithrage  
Director (Laboratory Services)  
MSc, CPhys, MIP(SL)  
B.Sc. (Sp)

Ms Deepika Munaweera  
Senior Deputy Director  
M.Sc. (Food Science & Tech), B. Sc.

K W D Susila De Silva  
BSc. (Sp) degree in Chemistry with 2nd Class  
M Phil degree in Natural Products Chemistry  
QMS Auditor

Mr M S Sunanda Fernando  
Director (Engineering Standards) MBA (PIM),  
MBA (PIM), B.Sc. (Eng),. AMIE (SL)  
QMS Lead Auditor (IRCA-UK)

Ms M Ipsitha S Jayasekara  
Director ( Scientific Standards)  
M.Sc.(Food Sc.. & Tech.) B.Sc(Hons)  
QMS/HACCP/FSMS Auditor

Mr K A Anil  
Senior Deputy Director  
M.Sc., B.Sc. (Hons.) Agri.  
FSMS / HACCP Lead Auditor

Ms M W A T Y Wijesuriya  
Senior Deputy Director  
PG Dip (Ent Mgt), B.Sc(Hons)  
HACCP Auditor RIPH-UK  
QMS / EMS / FSMS / OHS&SMS Lead Auditor

Ms Y Deepika Nimali Silva  
Senior Deputy Director  
M.Sc.(Aquaculture & Fisheries Mgt), B.Sc. (Special)

Mr T Uthayakumar  
Senior Deputy Director  
B. Eng., M.Sc.(Mgt.)  
QMS Auditor (IRCA-UK), m (Tec.) (Ind.Ing)

Ms B S Priyanka Perera  
Senior Deputy Director  
M.Sc. (Food Science), B.Sc  
QMS (IRCA) / HACCP Lead Auditor

Mr S H Sujeewa Mahagama  
Senior Deputy Director  
M.Sc. (Industrial and Environmental Chemistry)  
PG Dip in Business and Finance Administration,  
Dip QMgt (SL), QMS / EMS / OHSAS / EnMS Auditor

Ms M M G A Manchanayake  
BSc, Post Graduate Dip in Environmental Science  
QMS, EMS Auditor  
NQA Assessor
Mr P W K Tissera  
Senior Deputy Director  
BIS, Dip in Textile Technology, Dip in Apparel  
QMS / EMS / OHSAS Auditor

Ms W R P Wickremasinghe  
Senior Deputy Director  
M.Sc. (Microbiology), B.Sc. (Special)  
FSMS / HACCP Auditor

Mr L W Gunawardana  
Senior Deputy Director  
M.Sc., B.Sc. (Special)

Mr L H Karaliyaddha  
Senior Deputy Director  
M.Sc., B.Sc (Hons)  
QMS / OHSAS Auditor

Ms Vijai Pasqual  
Senior Deputy Director  
M.Sc., B.Sc  
QMS / FSMS Auditor

Mr Prabath Wanigasinghe  
Senior Deputy Director  
B.Sc (Hons), PG Dip in IT  
Member IPSL, QMS Auditor

Ms W Mala V Tennakoon  
Senior Deputy Director  
M.Sc. (Applied Microbiology), B.Sc.  
FSMS / HACCP Auditor

Mr Indika Lindamulla  
Assistant Director  
MBA (UK), B.Tech (sp) Food Engineering  
DipQMgt (SL)

Mr A P Kandage  
Senior Deputy Director  
B.Sc. (Hons),  
QMS / EMS/OHSAS / ISMS Auditor

Ms Keerthini Suraweera  
Senior Deputy Director  
M.Sc. (Food Science & Tech)  
B.Sc (Special) Chemistry

Ms M Mihiri Ranjana Salgado  
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SLNQA Examiner

Ms W R P Wickremasinghe  
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Ms W Mala V Tennakoon  
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FSMS / HACCP Auditor

Ms S M Ushani N Pallearchchi  
Assistant Director  
PG Dip in Industrial Mathematics, B.Sc (Hons),  
Dip QMgt (SL) QMS / OHSAS Auditor,  
SLNQA Examiner

Ms Keerthini Suraweera  
Senior Deputy Director  
M.Sc. (Food Science & Tech)  
B.Sc (Special) Chemistry

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Senior Deputy Director  
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QMS / FSMS Auditor

Mr Prabath Wanigasinghe  
Senior Deputy Director  
B.Sc (Hons), PG Dip in IT  
Member IPSL, QMS Auditor

Ms W Mala V Tennakoon  
Senior Deputy Director  
M.Sc. (Applied Microbiology), B.Sc.  
FSMS / HACCP Auditor

Ms Shiromi Padmasiri  
Assistant Director  
M.Sc., B.Sc (Special), QMS / EMS Auditor  
SLNQA Examiner

Ms K C R Kanchana Lokugeegana  
Assistant Director  
M.Sc (Analytical Chemistry),  
B Sc., DipQMgt (SL)  
QMS / EMS / OHSAS Auditor, SLNQA Examiner

Ms Nayana Gunathilaka  
Assistant Director  
M.Sc. (food Science & Technology),B.Sc.  
QMS / EMS / FSMS / OHSAS Auditor
Ms Ayesha Roshini Salwathura
Assistant Director
B.Sc (Hons) Agri (Sp) (Food Sc.&Tech)
DipQMgt (SL), HACCP / FSMS/ QMS / EMS
OHSAS Auditor, SLNQA Examiner

Mr K B K Sanjeewa
Assistant Director
M.Sc., B.Sc. (Sp) (Hons) MIPSL,MSLAAS,
QMS Auditor, NDT (RT – 2 & UT-2), SLNQA Examiner

Ms P L A P Perera
Assistant Director
M.Sc (Env. Sc),
B.Sc (Chem Sp), QMS / EMS / FSMS Auditor

Ms Nilupa Kekulandere
Assistant Director
B.Sc ( Hons)

Ms Danuja De Silva
Assistant Director
M.Sc., B.Sc. (Eng), MIESL, MIMESL

Ms Janaki Chandrasekara
Assistant Director
M. Sc. (Molecular and Applied Microbiology),
B.Sc (Hons), QMS / FSMS / HACCP / GMP Auditor

G H Asoka
Assistant Director
M.Sc.(Applied Electronics),
B.Sc., MIP(SL), C.Phys, ISO 17025 Assessor

Dilrukshie Karunarathne
Assistant Director
M Sc. (Food Science & Technology), B.Sc (Hons) Agri,
HACCP/FSMS/QMS Auditor
SLNQA Examiner

Ms Nilakshi De Silva
Assistant Director
B.Sc.(Hons.) Agriculture

Mr P R S C Perera
Assistant Director
M.Sc.(IT),B.Sc.(Eng)

Ms Priyanga Pieris
Assistant Director
B Sc (Eng)
QMS Auditor

P T Asanka Jayasuriya
Assistant Director(Technical)
M.Sc.( Food Science & Technology),
B.Sc.(Agric) (Hons),
FSMS / HACCP / QMS / UTZ auditor

Ms W A S Y Weerasinghe
Assistant Director
M.Sc.,B.Sc

Ms Thisaru Marasinghe
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Mr Sagara Lunuwila
Managing Director
Lalanka Water Management Pvt Ltd
<table>
<thead>
<tr>
<th>Name</th>
<th>Position/Title</th>
<th>Address/Details</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

Saturdays and Sundays on which the SLSI Library will be Open to the Public Year 2020

| Month       | 04 Sat | 01 Sat | 07 Sat | 04 Sat | 02 Sat | 06 Sat | 05 Sun | 02 Sat | 01 Sat | 05 Sat | 03 Sat | 07 Sat | 05 Sat | 04 Sat | 01 Sat | 09 Sun | 15 Sat | 21 Sat | 29 Sun | 24 Sun | 31 Sun | 28 Sun | 25 Sat | 23 Sun | 27 Sun | 25 Sun | 28 Sat | 27 Sun | 24 Sun |
|-------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| January     | 12 Sun | 15 Sat | 21 Sat | 18 Sat | 15 Sat | 26 Sun | 09 Sun | 16 Sat | 20 Sat | 28 Sun | 09 Sun | 13 Sun | 19 Sat | 13 Sun | 19 Sat | 19 Sat | 17 Sat | 21 Sat | 27 Sun | 11 Sat | 15 Sun | 21 Sat | 27 Sun | 13 Sun | 19 Sat | 27 Sun |