

## Will I get adequate recognition in the international market?

Yes, the ISO 9001 Certification scheme of SLSI has been accredited by the RvA of Netherlands and SLAB for identified scope sectors. So it is accepted worldwide.

## How should the SLSI monitor my QMS ?

The certification cycle is 3 years. After awarding the certificate, two surveillance audits will be conducted annually to ensure the following objectives.

1. whether the QMS of your organization is in compliance with the ISO 9001:2008 Standard requirements.
2. Whether the steps taken by your organization within a given year are effective to sustain quality levels specified by your organization.
3. To determine whether there is any room for improvement.

At the end of the third year, the certificate expires and needs to be renewed.

## What are the benefits gained from the ISO 9001 certification?

The benefits may be in many folds.

### To your organization

1. Productivity and Efficiency will increase .
2. Waste will reduce.
3. Profitability and performance will improve.
4. Will gain competitive advantages.
5. Will regain quality image and trust.
6. Overall business will increase.

### To your Customers

1. Customer satisfaction will be increased.
2. Confidence and trust will be increased.
3. Cost will be reduced.



## ISO 9001 Certification Scheme



**This document provides guidelines for those who are interested in establishing a quality management system in any organization and to submit an application for certification.**



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## What is ISO 9001?

ISO 9001:2008 is an international standard published by the International Organization for Standardization. This standard specifies generic requirements which are intended to be applicable to all organizations regardless of type, size and product or service provided. Also this standard provides guidelines for an organization to demonstrate its ability to consistently provide products or services to meet customer and regulatory requirements and continually improve to enhance customer satisfaction.

## What is a Quality Management System?

Any management system is a set of interrelated or interacting elements set up to establish organization policy and objectives to achieve those objectives. Those elements may be resources, staff, responsibilities assigned, authorities given, processes, procedures, plans etc. Therefore a quality management system is a management system established to direct and control an organization with regard to quality.

## How should I establish a quality management system in my organization ?

To install a quality management system (QMS) in your organization you need to take following steps.

1. Conduct a primary assessment of the organization with regard to strengths, weaknesses, opportunities and threats to understand the current position of your organizations.
2. Define organizational vision, mission and quality policy the organization is expected to achieve.
3. Strengthen the commitment from the top management and deploy work with identified authorities and responsibilities.
4. Strengthen communication channels and models to ease work in the organization.
5. Set up a Steering committee and appoint a Management Representative to establish the QMS and report back the management of the performance of QMS.
6. Provide training to Staff.
7. Develop quality manual, quality procedures and work instructions.
8. Get your equipment and Instruments calibrated, if required.
9. Conduct self assessments or internal audits.
10. Submit your application to the SLSI.

## What should I submit to the SLSI for obtaining ISO 9001 Certification?

You should submit the following to the SLSI

1. Duly filled application obtained from the SLSI.
2. A copy of the quality manual.

## What is the certification process implemented by the SLSI?

The SLSI will review your application in a sequential certification process. The steps of the certification process includes the following

1. Reviewing your application.
2. Conducting adequacy audit on the quality manual submitted by you.
3. Conducting stage I assessment.
4. Conducting stage II assessment.
5. Awarding certificates
6. Annual surveillance of your QMS.

At any stage above, the SLSI will deal with the company to get the certification cycle into a proper order.